



## INTEGRATION JOINT BOARD

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|-----------------------------------------|---------------------------------------------------------------------------|
| <b>Date of Meeting</b>                  | 08 September 2020                                                         |
| <b>Report Title</b>                     | Chief Officer's Report                                                    |
| <b>Report Number</b>                    | HSCP.20.031                                                               |
| <b>Lead Officer</b>                     | <i>Sandra Macleod</i>                                                     |
| <b>Report Author Details</b>            | <i>Sandra Macleod<br/>Chief Officer<br/>samacleod@aberdeencity.gov.uk</i> |
| <b>Consultation Checklist Completed</b> | Yes                                                                       |
| <b>Directions Required</b>              | No                                                                        |
| <b>Appendices</b>                       | Mental Health Delivery Plan on a page                                     |

### 1. Purpose of the Report

- 1.1. The purpose of the report is to provide the Integrated Joint Board (IJB) with an update from the Chief Officer

### 2. Recommendations

- 2.1. It is recommended that the Integration Joint Board note the content of the report.

### 3. Summary of Key Information

#### Local Updates

#### 3.1. Locality Empowerment Groups

Following the COVID19 outbreak, work was initially paused however this was restarted in June with the aim to recruit more members onto the Locality Empowerment Groups (LEG's) and to re-connect with those already signed up. When asked if people wanted to re-connect the response was overwhelmingly



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positive and therefore three online sessions were held in July with 40 people taking part. A report summarising feedback and next steps has been compiled and shared with approximately 150 people who have expressed an interest to join the Locality Empowerment groups.

<https://www.aberdeencityhscp.scot/globalassets/information-session---july-2020-easy-read.pdf>.

Based on feedback to ensure regular communication and to focus on the development of LEGs, weekly updates are being provided. There have been suggestions from members of the LEGs on plans for next steps which include; awareness sessions on the Partnership, creation of a shared purpose and group agreement, a demographic survey to ensure the LEGs are representative of the population of Aberdeen, establishing a Facebook page and virtual projects where people can get involved in and stay connected during this time while supporting people who do not have this access.

<https://www.aberdeencityhscp.scot/globalassets/leg-newsletter---august.pdf>

Consideration has been given as to how the LEGs continue to develop, building on the numerous opportunities around citizenship that have arisen as a result of the pandemic. These include encouraging people to sign up to the Operation Home First newsletter. A session to discuss how we keep people well for longer in their communities and plans for a review of day care have been scheduled for September.

Colleagues across community planning have supported with recruitment and raising awareness of the development of Locality Empowerment groups.

Connections with our third sector colleagues have also strengthened by supporting the engagement of volunteers that came forward during the pandemic and involving new volunteers through the SALTIRE awards and North East Scotland College in the development of LEGs.

### 3.2 Outcome of Care at Home and Supported Living Tenders

These tenders were live in March at the beginning of Covid19, and The Partnership responded to providers requests to delay the final submission date and also reduced the complexity of the tenders.

The final submission date for the tenders was extended to the 30th June, all responses have now been evaluated and contracts awarded following a mandatory standstill period. Twenty-four providers have been awarded to the Supported Living framework.



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The Care at Home contracts for each locality have been awarded to My Care Grampian as lead bidder for a consortium comprising: Blackwood Homes and Care, My Care Grampian, Bon Accord Care, Cornerstone Community Care, Archway, Paramount Care (Scotland), Penumbra, Inspire (Partnership Through Life), Aberdeen Cyrenians, Voluntary Service Aberdeen. A distinct legal entity called “Granite Care Consortium Ltd” is being created, which will then register with the Care Inspectorate and become the registered service provider. An implementation group has been established to work with the service provider, care management and the contracts team to oversee the transition to the new arrangements.

### 3.3 Family Wellbeing Centres

A report entitled “Supporting the wellbeing of children and families as we move through the Routemap and beyond” was presented to Aberdeen City Executive Group for Public Protection on 23 June 2020. The Group fully endorsed the proposal to establish three multi-agency Family Wellbeing Hubs for children aged 0-18 and their families. A tendering process to deliver these Hubs will be taken forward and reported through Aberdeen City Council’s governance processes.

At the start of lockdown, to ensure the safety and wellbeing of vulnerable children, the Council established three “wellbeing hubs” to provide flexible and agile support to children and families where there were elevated levels of concern. The hubs were located in each of the City’s three priority areas – Northfield, Tillydrone and Torry.

Given the critical need to address the mental health and wellbeing needs of children and families the Leads of each agency met to accelerate planning around a sustainable model. The group quickly agreed a proposed direction of travel which was fully aligned with the recommendation of the Mental Health Taskforce report 2019 and delivery of the Local Outcome Improvement Plan.

An Oversight & Enabling Group & Enabling Group (comprising of Senior Officers from Education, Health, Children’s Social Work and Community Services) was established to coordinate further rapid development of the concept of whole family hub support. The Oversight & Enabling Group has taken initial responsibility for the establishment of 3 provisions. The intended outcomes of the “hubs” are strongly aligned to:

Projects detailed in the Local Outcome Improvement Plan  
Aberdeen City - Child Poverty Action Plan  
Locality Plans in which the Hubs will be situated.



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All partners – Aberdeen City Council; Aberdeen City Health & Social Care Partnership and NHS Grampian - have committed to working collaboratively to deliver the hubs. The development of the Hubs will be taken forward on a joint commissioning basis with each partner committing resource to be aligned to the delivery of the Hubs.

The “hubs” will be multidisciplinary and will be integrated across education children’s social work, health and community services, as recommended by the National Mental Health Task Force and Independent Care Review. The approach will be holistic, addressing financial, practical, and emotional support needs of families by providing support through skilled relationships. Team members will be knowledgeable in child and human development, the impact of poverty and will apply a child centred, family minded and community focused approach.

### Regional Updates

#### 4.1 Community Mental Health Delivery Plan 2020 - 2023

During 2019/20 the Community Mental Health Service Undertook a series of consultation events with partners, staff, service providers, service users and carers to jointly look at developing our Community Mental Health Delivery Plan for Aberdeen City. This included:

- collating views on the existing community service provision
- exploring how to enhance services to meet the needs of communities

The “Plan on a Page” (Appendix A) agreed aims and 15 areas of improvement. The Delivery Plan was finalised and published in February 2020

Covid19 has had an impact both positively and negatively on our ability to address our improvement action plan, however the following developments can be reported:

- **Direct Access – Creation of Community Mental Health & Wellbeing Workers** - A business case for the creation of Community Mental Health & Wellbeing Workers and paid peer support has been developed to provide “Direct Access First point of contact for Mental health Services” building on the principle of “Ask Once, Get Help Fast”. The business case has received initial approval from the Action15 Steering Group. This will now proceed to the Leadership Team prior to being presented to the IJB for final approval.
- **Improved Patient Pathways** – Intentions to improve patient pathways have been brought forward and escalated as part of emergency response



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measures for Covid19. Revised and streamlined Adult and Older Adult Patient Pathways are now in place, and these will continue to be reviewed and evolved.

- **Improve and Promote “Know who to turn to”** information for Mental Health & Wellbeing as part of the Covid-19 response continues to be improved and promoted.
- **Alternative Treatment options through Digital Solutions** - work has been undertaken to roll out the use of Attend Anywhere throughout Mental Health Services to provide alternative treatment options through digital solutions. With additional IT equipment, this roll-out will continue over the next few months with further training and promotion in the use of the system.

### 4.2 NHS Grampian Winter Plan

The winter period can be challenging for health and social care services. Demand for services can be very high and the ability and capacity of teams and resources to respond is often tested. This winter, such challenges will be even greater as we continue to live with Covid-19 and anticipate a potential second wave.

On 17th August 2020, NHS Grampian wrote to the Chief Officer of Aberdeen City Health and Social Care Partnership clarifying the timeline for development of the Grampian Winter Plan for 2020/21. This letter asked that we review and update the Partnership’s Winter Plan by 31st August 2020 using the template provided by them.

The template is based on formats used in previous years with slight amendments to reflect the Covid-19 environment. Supporting information was also provided to reflect lessons learned from last winter, potential winter scenario from the Academy of Medical Science, and winter related assumptions from the Remobilisation Plan submitted to Scottish Government on 31st July 2020 which included activity related to Operation Home First.

All ACHSCP services contributed to the Remobilisation Plan and the content of the Winter Plan was further developed through consultation with key partners (e.g. ACC Roads, Bon Accord Care, Scottish Care and ACVO) with final operational approval gained through the ACHSCP Leadership Team.



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Following submission of the draft Winter Plan to NHS Grampian on 31st August 2020, there will be a Cross System Planning Meeting week commencing 7th September to review all sector plans and identify any gaps. The Grampian Winter Plan will then progress through the NHS Grampian System Leadership Team and onwards to the NHS Grampian Board for final sign off on 1st October 2020. Once the Plan has been signed off by NHS Grampian then it will be included in a Service Update to all members of the IJB.

The ACHSCP Winter Plan will be a standing item weekly at the Leadership Team meetings. This will ensure that the Winter Plan is being implemented and is appropriately managing demand pressures as winter 2020/21 progresses.

### **6 Implications for IJB**

- 6.1** Equalities – there are no implications in relation to our duty under the Equalities Act 2010
- 6.2** Fairer Scotland Duty - there are no implications in relation to the Fairer Scotland Duty
- 6.3** Financial – there are no immediate financial implications arising from this report.
- 6.4** Workforce – there are no immediate workforce implications arising from this report.
- 6.5** Legal – there are no immediate legal implications arising from this report
- 6.6** Other- there are no other immediate implications arising from this report.

### **7 Links to ACHSCP Strategic Plan**

- 7.1** The Chief Officers update is linked to current areas of note relevant to the overall delivery of the Strategic Plan.



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### 8 Management of Risk

#### 8.1 Identified risks

The updates provided link to the Strategic Risk Register in a variety of ways, specifically to the strategic risks of locality working and hosted services.

#### 8.2 Link to risks on strategic or operational risk register:



The main issues in this report directly link to the following Risks on the Strategic Risk Register:

3- There is a risk that the outcomes expected from hosted services are not delivered and that the IJB does not identify non-performance in through its systems. This risk relates to services that Aberdeen IJB hosts on behalf of Moray and Aberdeenshire, and those hosted by those IJBs and delivered on behalf of Aberdeen City.

8-There is a risk that the IJB does not maximise the opportunities offered by locality working.

#### 8.3 How might the content of this report impact or mitigate these risks:

The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary

| Approvals                                                                           |                                         |
|-------------------------------------------------------------------------------------|-----------------------------------------|
|  | Sandra Macleod<br>(Chief Officer)       |
|  | Alex Stephen<br>(Chief Finance Officer) |